

COVID-19: REVISED 2020 TICKET POLICY

Dear Friends of the Peninsula Music Festival,

As we're all painfully aware, the spread of COVID-19 across the United States, and the number of postponed concerts and season cancellations continues to grow. Over the weekend, the Milwaukee Ballet closed its doors until further notice, the Summer Olympics have been postponed, and just yesterday, the New York Philharmonic canceled the remainder of their season altogether. However, in spite of the setbacks and daily challenges we're all facing, there are no plans to cancel the August Symphony Series at this time!

We fully support the efforts of public health officials to control further spread of the virus, and I am personally committed to the health and safety of our conductors, guest artists, orchestra and staff. We will continue to follow all guidelines set forth by local, state and federal officials, including the postponement/cancellation of performances and special events, should that become necessary. Ultimately, it would be reckless of us to turn a blind eye to the potential threat facing the Symphony Series, so as a first response, we've revised our 2020 ticket policy in an effort to provide peace of mind to our friends and patrons who are interested in purchasing tickets during these times of uncertainty.

Should any performances or special events be postponed/canceled due to COVID-19, ticket holders can rest comfortably knowing they have three available options:

- 1. **DONATE** back the value of your tickets as a charitable contribution.
- 2. **EXCHANGE** your tickets for a future concert or special event during our 2021 season.
- 3. Receive a full REFUND.

We must always find the light in times of darkness, so we are proceeding with enthusiasm toward the August 4th opening, nineteen weeks from tonight!

I look forward to welcoming everyone back to Door County for an extraordinary month of music!

